

Compliance Systems at SMFG

Basic Compliance Policies

As a financial services group offering a multiplicity of products and services, SMFG is intensifying its efforts to maintain high standards of compliance to carry out its mission as an important part of the nation's public infrastructure and fulfill its social responsibilities. Through these efforts, SMFG is becoming a truly outstanding global corporate group.

At SMFG, we have positioned compliance as one of the principal supports of our Business Ethics (please refer to page 50), which serve as the basic principles for fulfilling our corporate social responsibility (CSR). Accordingly, we regard strengthening our compliance systems as one of our top management priorities.

Group Management from a Compliance Perspective

As a financial holding company, SMFG seeks to maintain and enhance systems for providing appropriate direction, guidance, and monitoring for the compliance and related systems of Group companies to ensure the sound and proper conduct of business activities throughout the entire Group.

Specific activities include holding regular meetings that are attended by representatives of Group companies, as well as meetings with individual companies, with the objective of overseeing the state of autonomously implemented compliance functions at those companies. The priority areas for strengthening oversight in fiscal 2010 include (a) guidance and oversight of Group companies to deal with a changing regulatory environment, and (b) creation of an internal management structure appropriate for a comprehensive financial services group. These measures will enable us to strengthen compliance management at the individual Group company level.

Hotline for Reporting Improper Accounting and Auditing Activities

SMFG has established the SMFG Accounting and Auditing Hotline to provide a channel for individuals within and outside the Group to report improper activities. This hotline enables us to quickly identify and take action against fraud and other misconduct involving accounting and auditing at SMFG and its consolidated subsidiaries.

Reports can be submitted by post or e-mail as follows.

Post
SMFG Accounting and Auditing Hotline
Iwata Godo Attorneys and Counsellors at Law
10th floor, Marunouchi Building
2-4-1 Marunouchi, Chiyoda-ku, Tokyo 100-6310

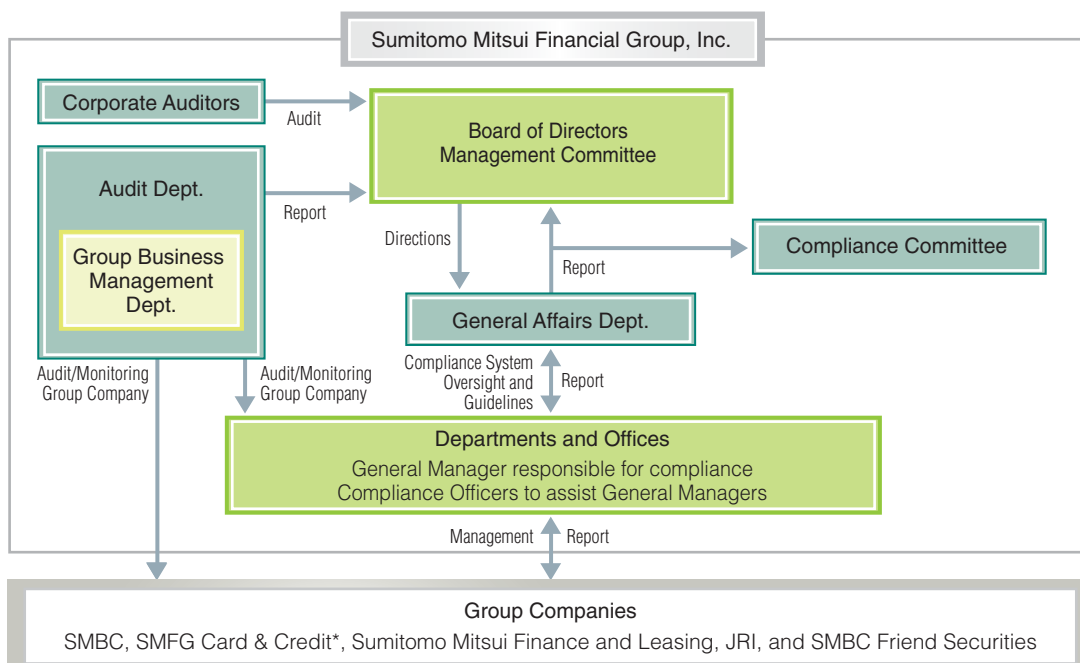
e-mail
smfghotline@iwatagodo.com

* The hotline accepts alerts of improper activities concerning accounting and auditing at SMFG and its consolidated subsidiaries.

* Anonymous reports are accepted, but, if possible, please provide personal information such as your name and contact number.

* Please provide as much detail as you can regarding the activities. An investigation may not be possible if the description is too vague.

* Personal information will not be disclosed to a third party without your consent, or unless required by law.



* SMFG Card & Credit, Inc. is an intermediary holding company for Sumitomo Mitsui Card and Cedyna.

Compliance at SMBC

Strengthening Compliance Systems

Compliance with laws, regulations, and other social standards is a basic requirement for corporations in general. Especially for banks, compliance is a particularly important issue because of their public mission and social responsibilities as key players in the financial system and socioeconomic infrastructure.

SMBC, in line with the basic policy of SMFG, requires all its management and staff to assign the highest value to maintaining people's trust, abiding by relevant laws and regulations, upholding high ethical standards, and acting fairly and sincerely. SMBC, therefore, positions maintenance of high standards of compliance as one of its most important management priorities, and is committed to always abiding by the Banking Law, Financial Instruments and Exchange Act and other legislation and taking preventive measures against financial activities of anti-social forces.

Management of the Compliance System

SMBC adopts a basic, two-tiered structure to ensure compliance. First, each department and office is held individually responsible for making before the fact decisions that ensure its conduct complies with laws and regulations. Second, an independent, Internal Audit Unit conducts rigorous audits of department and branch compliance.

To maintain this two-tiered structure and ensure it is operating effectively, the Compliance Unit, which includes the General Affairs Department and the Legal Department, plans and implements systems and system improvements to secure compliance, acting under directions from management. The Compliance Unit also provides guidance and conducts monitoring activities regarding the activities of all departments and branches, and assists departments and branches make compliance decisions.

The framework of SMBC's compliance system is shown in the diagram at the bottom of this page. To ensure that this framework functions effectively, SMBC also engages in the activities described in the following paragraphs.

Issuance of a Compliance Manual

To assist management and staff in choosing proper courses of action, SMBC has prepared its Compliance Manual containing 60 principles for action that provide objectives and guidance. This manual has been approved by the Board of Directors, and all management and staff have been fully apprised of its contents.

Preparation of Compliance Programs

With the objectives of ensuring that compliance systems function effectively and making necessary improvements in compliance systems within SMBC and its consolidated subsidiaries, the Board of Directors prepares a specific plan for compliance-related activities each fiscal year, including review of and necessary revisions to regulations and training. In fiscal 2010, measures focusing on better adapting our compliance posture to social change are being implemented, including a review of our marketing practices for derivative and other products which entail risk, creating more effective mechanisms for resolving complaints and conflict in anticipation of establishment of a new Japanese financial-sector ADR (Alternative Dispute Resolution) mechanism, further measures to facilitate financing to SMEs and mortgage borrowers, and taking further preventive measures against financial activities of anti-social forces.

Appointment of Compliance Officers

In addition to the compliance officers appointed within the bank's departments and branches, we have appointed Area Compliance Officers, who are independent from frontline departments, within certain of our business units including the Middle Market Banking Unit and the Consumer Banking Unit. These officers are responsible for directing and overseeing compliance regarding transactions carried out by the staff of our branches and other frontline offices.

Formation of the Compliance Committee

To ensure that compliance issues related to various operations within the bank are reviewed and discussed comprehensively, we have formed the Compliance Committee, which has members drawn from across the organization. This committee is chaired by the director responsible for compliance issues and includes the heads of relevant departments. To enhance the fairness and objectivity of the committee's deliberations, outside members also participate in the Compliance Committee meetings.

Compliance System Overview

