# MISSION & VISION & FIVE VALUES

"Our Group Mission," which serves as the foundation

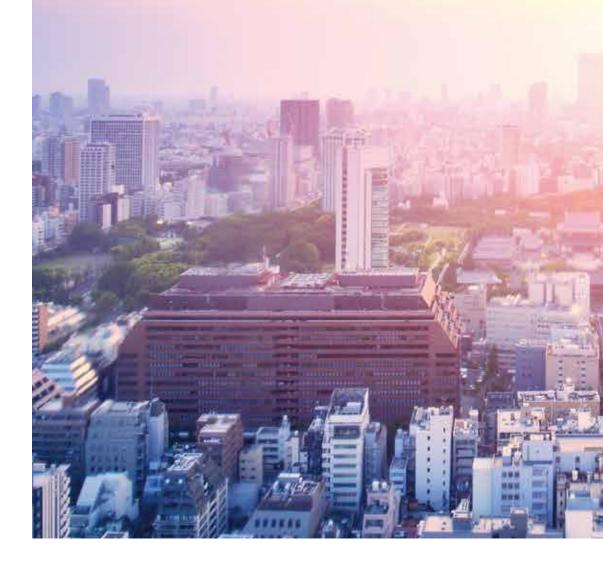
for all of our corporate activities, portrays our mission toward stakeholders.

"Vision" is our medium- to long-term aim for the Group.

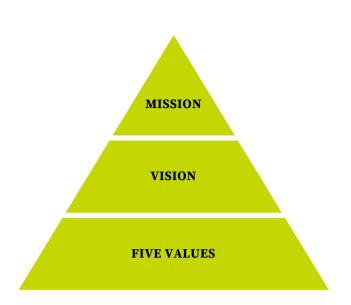
"Five Values" represent the core values

we share with all SMBC Group employees.









# **MISSION**

We grow and prosper together with our customers, by providing services of greater value to them. We aim to maximize our shareholders' value through the continuous growth of our business.

> We create a work environment that encourages and rewards diligent and highly-motivated employees.

We contribute to a sustainable society by addressing environmental and social issues.

# VISION

A trusted global solution provider committed to the growth of our customers and advancement of society

# FIVE VALUES

# *Integrity*

As a professional, always act with sincerity and a high ethical standard.

### **Customer First**

Always look at it from the customer's point of view, and provide value based on their individual needs.

### Proactive & Innovative

Embrace new ideas and perspectives, don't be deterred by failure.

# Speed & Quality

Differentiate ourselves through the speed and quality of our decision-making and service delivery.

# Team "SMBC Group"

Respect and leverage the knowledge and diverse talent of our global organization, as a team.

